

Volume. 18, No. 1  
January- June  
2026

Al-Amwal: Jurnal Ekonomi dan Perbankan Syariah  
ISSN: 2303-1573 e-ISSN: 2527-3876  
Homepage: <https://www.syekhnurjati.ac.id/jurnal/index.php/amwal>  
email: [alamwal@uinssc.ac.id](mailto:alamwal@uinssc.ac.id)

## Fintech and Impulse Buying: How Payment Technology is Changing the Shopping Behavior of Young People in Cirebon

Budi Rusdian<sup>1\*</sup>, Rita Kusumadewi<sup>2</sup>, Atiatul Maollah<sup>3</sup>, Arphandee Hasan<sup>4</sup>

<sup>1</sup>Faculty of Economic and Business, Majalengka University, Indonesia

<sup>2,3</sup> Faculty of Economic and Business, UIN Siber Syekh Nurjati Cirebon, Indonesia

<sup>4</sup> Fatoni University, Yayang, Pattani, Thailand

### Article Info

#### Article History:

Received 10 September th, 2025

Revised 12 October th, 2025

Accepted 15 November th, 2025

Available online in 20 January 2026

#### DOI:

10.70095/alamwalv17i2

#### Corresponding Author:

Rita kusumadewi

#### Email:

[ritakusumadewi@uinssc.ac.id](mailto:ritakusumadewi@uinssc.ac.id)

### ABSTRACT

**Introduction:** This study evaluates the impact of payment technology, such as fintech payments, on how young people shop and on the rise of impulse purchases, given its convenience. This research aims to explore how fintech payments contribute to market growth and stability.

**Methods:** This study employed a quantitative approach, using SEM analysis, with a sample of 100 respondents. The SmartPLS programs were used to analyze the data collected for this study. Convergent validity was examined using outer loading and AVE, and Cronbach's Alpha and Composite Reliability ( $\rho_a$  and  $\rho_c$ ) were used as indicators of internal consistency. This study also utilized a literature review approach and examined the impact of fintech payments and impulse buying on the consumption behavior of young people.

**Results:** The results showed that fintech payment and impulse buying positively and significantly affected consumptive buying partially and simultaneously. Fintech payments have a very small influence on consumer behavior, while credit card use has the greatest impact.

**Conclusion and suggestion:** This study showed that many young people remain unaware of the consequences of the conveniences they enjoy, and that these conveniences inevitably come with sacrifices. It is suggested that young people, especially in Cirebon city, be educated in financial literacy and financial management.

**Keywords:** Consumptive Behavior, Fintech Payment, Impulse Buying, Young People

**Paper type: Research paper**

ALAMWAL CC BY license. Copyright © 2025, the author(s)

## INTRODUCTION

Nowadays, the financial industry has witnessed continuous development in providing services due to the digitization era (Brika, 2022) and to benefit from innovative, cost-effective products via process automation (Marcevičiūtė et al., 2025). Information technology developments have revolutionized the financial industry with the rise of fintech payment systems that integrate financial activities with advanced technology. It drives from cash transactions to a cashless payment system (Adinda, 2025). This phenomenon deeply affects Generation Z, a tech-savvy demographic that tends to adopt innovative payment systems far more rapidly than preceding generations. This generation is characterized by its comfort with digital interfaces, preference for convenience, and tendency toward real-time interaction with services, all of which align closely with the features offered by modern e-wallet platforms (Kuswardhani et al., 2025). However, the convenience offered by services such as e-wallets and Buy Now, Pay Later (BNPL) has introduced new challenges to consumption habits. As reported by Financial Business, the most widely used fintech among Indonesians is digital payment services, with 93.81% of respondents reporting use. It is followed by digital banking services, which 56.67% of respondents have used. Additionally, 29.59% of respondents use online investment services. Meanwhile, 24.56% of respondents have used online lending services, and another 12.57% have chosen digital-based insurance services. Despite its advantages, fintech presents significant cybersecurity and regulatory challenges. It also has increased exposure to cyber threats. For example, ransomware-related crimes surged, as seen at BSI Bank in 2024.

The other core problem is how ubiquitous digital payment infrastructures trigger impulse buying, which is an unplanned, sudden purchase driven by powerful emotions rather than thorough rational deliberation. Impulse buying is a growing global phenomenon that has driven new commerce, particularly online sales (Escobar-Farfán et al., 2025) and it is interesting because it is not only prompted by a variety of internal psychological factors but also influenced by external, market-related stimuli (Iyer et al., 2020; Pal, 2025). For Generation Z, "one-click" accessibility and social commerce features often weaken self-control, prompting them to favor instant gratification over long-term financial well-being. This excessive consumption behavior leads to significant negative outcomes, often referred to as the dark side of consumption. These include severe financial problems like unmanageable debt, personal bankruptcy, and psychological distress such as anxiety and post-purchase guilt. Moreover, the synergy between engaging visual stimuli in applications and the use of BNPL or credit cards fosters a painless spending sensation, eventually driving unsustainable consumption patterns that can harm both economic stability and individual well-being.

The critical issue is that the combination of fintech payment and impulsive behavior acts as a "double-edged sword"; while it offers unparalleled transaction efficiency, it can also trap Generation Z in a cycle of consumerism if not supported by strong financial literacy and robust regulation. This phenomenon is like going down a slide that's been coated with soap. On the one hand, financial technology (Fintech) is the soap that lubricates the path (shopping), while the desire for social media recognition is the gravity that pulls them down. Without strong self-control as a "brake," they will continue to slide rapidly toward excessive consumerism without realizing the risks. The use of digital payments has caused significant changes in people's consumption patterns (Adinda, 2025). Based on a survey released by Populix that examined the shopping behavior of Indonesians. With 1,086 respondents aged 18 to 55, the survey was conducted amidst economic uncertainty in 2023. The survey results showed that 40% of respondents bought at the perfect timing, while 39% made purchases as a self-reward, 35% of respondents were tempted by attractive promotions, such as special date promotions (34%), free shipping offers (31%), and shopping vouchers (25%). Ease of payment means that desires that are not needs will be fulfilled more quickly, leading to more consumptive shopping patterns and increasing impulsive buying. As internet-based shopping platforms improve, they can increase shoppers' pleasure and intensify the impulse-buying trend (Yolcu & Meyer, 2023).

The rapid expansion of financial technology (Fintech), particularly digital payment systems, has fundamentally transformed consumer purchasing behavior among young societies in urban and semi-urban areas. In Cirebon, the widespread adoption of e-wallets, QR code payments, and buy-now-pay-later services has introduced unprecedented convenience, speed, and accessibility to daily transactions. While these innovations offer clear efficiency benefits, they simultaneously raise critical concerns regarding the emergence of impulsive buying behavior, financial self-control, and long-term consumption sustainability among young consumers. Despite the growing penetration of fintech services, empirical evidence explaining how payment technology alters impulse-driven purchasing decisions within local sociocultural contexts remains limited. Most existing studies focus on large metropolitan areas, overlooking smaller cities such as Cirebon, where digital literacy, income patterns, and consumption norms differ significantly. This gap presents a pressing problem: the ease and psychological detachment from cash transactions may encourage unplanned spending, weaken budgeting discipline, and increase financial vulnerability among young people. Therefore, understanding the interplay between fintech use and impulse buying behavior in Cirebon is essential to inform policymakers, educators, and fintech providers in designing responsible digital payment ecosystems that balance innovation with consumer financial well-being. Fintech, as a new wave of innovative payment services, offers promising opportunities to increase market volume and even reshape existing financial markets by changing consumer perceptions of financial services (Maulana et al., 2022; Ryu & Min, 2025).

Many researchers worldwide have conducted various studies on innovation and fintech payments. Their research takes different perspectives, including fintech from its quality through innovation, IT, and financial services (Ryu & Min, 2025), fintech adoption (Al-Qudah et al., 2024; Marcevičiūtė et al., 2025). In the same line, Chen et al. (2024) focused on the risk and benefit of fintech. Mandolfo & Lamberti, (2021) focused on neuromarketing in fintech. Štefko et al., (2025) also determined the materialistic value of fintech user behavior. Meanwhile, this research focuses on how young people become impulsive consumers driven by fintech payment innovations. The general objective of this research is to identify and contrast the variables that fintech payments and impulse buying can affect on the consumption behavior of young people in Cirebon. Specifically, this study aims to identify the most important indicators, namely the strongest and weakest indicators, in fintech payments, impulse buying, and consumptive behavior. Analyze the effects of fintech payments, impulsive behavior, and consumptive behavior, and test the relationships and hypotheses indicated in the proposed model.

## **LITERATURE REVIEW**

### **Fintech Payment**

The global financial system has grown and expanded due to digitization, automation, and interconnectivity, leading to increased adoption of digital payments, P2P lending, crowdfunding, online brokerage services, and electronic transfers (Jafri et al., 2025). Financial technology, also known as fintech, is revolutionizing the financial landscape by leveraging artificial intelligence (AI), blockchain, and big data to enhance accessibility, improve efficiency, and drive payment innovation (Nicoletti, 2017). The reason is that finTech plays an increasingly central role in modern business environments, particularly within the banking sector, which is a key factor. Digital payments are payments made electronically to store, process, and receive money in digital form. The features in this digital payment system are made in such a way as to make payment easier for users to transact, and we can choose a variety of options to use this digital payment platform according to our wants, such as OVO, Gopay, Dana, T-cash, and so on (Budiarti et al., 2021). Financial technology (Fintech) is an innovative development in the financial services industry that no longer uses physical money but digital money, making transactions more practical and efficient (Gunawan, 2023).

As consumer behavior shifts, fintech payments not only offer benefits from the product or service but also from the purchasing process. E-commerce offers people a wide range of advantages. There is a few dimensions to measure the fintech payment, which are economic

benefits, convenience, financial risks and continuance intention (Gunawan, 2023); modified the TAM by incorporating the external factors of reputation, trust, and perceived risk (Marcevičiūtė et al., 2025; Nguyen et al., 2022) or perceived convenience, perceived security, perceived cost, social influence, and innovativeness (Al-Qudah et al., 2024). This conceptual groundwork for understanding fintech not as a disruptive anomaly, but also as the logical extension of longstanding structural transformations in finance. Salem & Shahimi (2025) noted that ethical issues have gained attention, particularly in consumer protection and data privacy, and that ethical standards must change to address them. Companies must ensure that technical innovations do not compromise consumer rights or confidence. From the previous study, fintech payments, such as digital payments and e-wallets, affect shopper behavior due to their ease of use, efficiency, practicality, and social influence. Based on this, the hypothesis in this study is that fintech payments have a positive effect on consumer behavior.

### **Impulse Buying**

Impulsivity is a construct found in many theoretical frameworks in the psychological literature, including theories of cognitive styles, personality trait theories, and theories of Conscientiousness, emotional stability, and intelligence. Impulsivity is a consistent personality trait encompassing cognitive, behavioral, and emotional characteristics (Qureshi et al., 2025). When consumers decide to buy something in a store, one of two distinct processes will occur: unplanned buying or impulsive buying. Unplanned buying occurs when consumers are pressed for time and randomly choose the nearest shopping location. Alternatively, impulsive buying occurs when consumers experience a sudden, uncontrollable urge to buy. In simple terms, impulse buying is a situation in which there is suddenly an urge to buy an item. Solomon and Rabolt (2009) stated that impulsive buying occurs when an individual experiences a sudden, irresistible feeling of urgency that leads to a purchase. Impulse buying is usually not based on rational considerations.

Consumer behavior is often affected by moods, desires, and emotions rather than logical thinking (Furnham & Milner, 2013; Qureshi et al., 2025). Human behavior frequently deviates from the fundamental principles of economic theory, as desires, emotions, and moods predominantly influence it (Qureshi et al., 2025). This purchase occurs spontaneously due to a strong urge to immediately own an item, often accompanied by personal feelings about the item, for example, because the item represents a person's image, such as a favorite brand, color, character, and so on. In many cases, this behavior focuses solely on immediate desires and ignores potential negative consequences. The products and services consumed give the person identity, help them show themselves to others, and determine their social class (Arnold & Reynolds, 2012; Avci, 2023).

Impulse buying usually occurs as responses that represent results and user decisions based on cognitive, affective, or emotional reactions and include approach or avoidance behavior (Escobar-Farfán et al., 2025). Al Mutanafisa (2021) identified impulse buying as a cognitive aspect related to purchase planning and an affective aspect related to the emotional side. Two factors represent the dimensions of the impulse buying application: first, visual appeal, portability, and task-relevant information. Second, personal factors, such as economic well-being, family influence, time availability, and credit card use. Internal stimuli refer to the complex factors that relate to a shopper as an individual, such as their traits and characteristics. These factors can include a shopper's impulsivity, psychological perceptions, hedonism, high curiosity, and the likelihood of being influenced by their social groups (Yolcu & Meyer, 2023). Impulse buying is categorized into four types: pure impulse, planned impulse, reminder impulse, and suggestion impulse (Lo et al., 2016; Wiratama et al., 2019). Engel et al., (1994) identified four dimensions of impulse buying: spontaneity, which occurs when consumers buy impulsively and is often motivated by visual stimulation directly at the point of sale. Disregard for consequences: the urge to buy can become irresistible, leading to the potential negative consequences being ignored. Power, compulsion, and intensity, the motivation to set aside other things and act immediately; and (4) excitement and stimulation, this sudden urge to buy is often accompanied by emotions such as "excited," "thrilled," or "wild." From the previous study, impulse buying is always driven by shoppers' emotions and

characteristics rather than by logic or rational factors, and it affects their shopping behavior. Based on this, the hypothesis in this study is that impulse buying has a positive effect on consumptive behavior.

### Consumptive Behavior

Consumptive behavior is buying behavior that is not really needed, is excessive, and is not based on rational considerations; it usually stems from the shopper's desire. Digital promotions and digital payments are identified as key drivers of consumer behavior, such as cashback/reward points and flash sales embedded in e-wallet applications. Convenience and seamless transaction experiences are critical in increasing adoption rates among young users (Kuswardhani et al., 2025; Mustafa et al., 2022). Kotler et al., (2020) defined consumptive behavior as individual actions involving the consumption of goods and services based on desires or needs, without regard to how those needs are met (Rejeki, 2021).

Furthermore, consumer behavior encompasses multiple dimensions, including excessive spending or wasteful buying, spontaneous purchasing, and non-rational buying (Fatmawatie, 2022; Fransisca & Erdiansyah, 2020; Suwito & Susilowati, 2025). These behaviors are often driven by the fulfillment of desires rather than actual needs, the acquisition of goods beyond personal interests, and the pursuit of social status (Fromm, 1995). Consumer behavior no longer recognizes genuine needs; it is always tempted to satisfy false desires to be called modern. Fransisca & Erdiansyah (2020) identified factors influencing consumer behavior, including advertising, conformity, lifestyle, and credit cards. Compulsive or consumptive behavior is affected by two factors: psychological and sociocultural factors (Wang & Zhai, 2022). From the previous study, consumptive behavior is always driven by desire, spontaneous, and non-rational buying behavior. Based on this, the hypothesis of this study is that consumptive behavior is affected by fintech payments and impulse buying.

### METHOD

The following research model and research hypotheses have been developed within the model's scope. The questionnaire technique was used to collect data for the study. The SmartPLS programs were used to analyze the data collected for this study. The reliability of the scales used in the study was assessed using Cronbach's Alpha, and the validity was assessed using AVE. The SmartPLS program was used to run the Structural Equation Model (SEM) analysis to test the research hypotheses, and the goodness-of-fit indices were used to assess model fit. This analytical framework was selected for its ability to maximize variance explained and facilitate the examination of complex models containing multiple interconnected latent constructs (Levacher et al., 2023).

In this study, the dimensions used to measure fintech payments are perceived convenience, perceived security, perceived cost, social influence, and innovativeness. The dimensions used to measure impulse buying were application factors and personal factors. The dimensions used to measure consumptive behavior were excessive spending or wasteful spending, spontaneous spending, and non-rational spending. The statements in the distributed questionnaire refer to the following operational variables table.

**Table 1. Operational Variables**

Variables	Dimention	Indicator
Fintech Payment	Perceived convinience	1. Convenience of using digital payment methods.
		2. Convenience of using a variety of available payment features.
		3. Convenience of transacting anywhere.
		4. Convenience of transacting anytime
	Perceived security	5. Security using digital payment methods.

Variables	Dimention	Indicator
Impulse Buying	Perceived cost	6.Security using various available payment features.
		7. Security when transacting anywhere.
		8. Security when transacting anytime.
		9. Personal data security.
		10. Digital transaction costs
		11. Cost of using various features
	Social influence	12. Time spent
		13. Energy expended
		14. Influence of life partner
		15. Influence of friends
		16. Influence of parents
		17. Influence of influencers
	Innovativeness	18. Influence of social groups
		19. Influence of siblings
		20. Payment innovation through digital bank
		21. Payment innovation through mobile banking
		22. Payment innovation through e-wallets
		23. Digital marketing innovation on social media
	Application Factors	24. Digital marketing innovation in e-commerce and marketplace
		1. Visual appeal
		2. Portability
		3. Task-relevant information
	Personal Factors	4. Economic wellbeing
		5. Family influence
		6. Time Availability
		7. Credit Card use
		8. Pay later use
		9. Personal image
Consumptive Behavior	Excessive Spending/ Wasteful Spending	1. Buying because of FOMO
		2. Buying because of following friends
		3. Buying because you're just having fun/ hedonic gratification
		4. Buying because you want to spend money
	Spontaneous Buying	5. Buying because it's on sale
		6. Buying because of a cashback program
		7. Buying because incentivized acquisition
		8. Buying because of group mates/ peer driven consumption
	Non-Rational Buying	9. Buying to feel better
		10. Buying to be seen as cool
		11. Buying because of attractive packaging
		12. Buying because of a picture of an idol

Source: Processed Data, 2025

Table 1 outlines the operationalization of the research variables, detailing their dimensions and measurement indicators to ensure construct clarity and empirical rigor. Fintech Payment is conceptualized as a multidimensional construct encompassing perceived convenience, perceived security, perceived cost, social influence, and innovativeness. Perceived convenience captures the ease and flexibility of using digital payment systems across time, location, and feature variety, while perceived security reflects users' confidence in transaction safety and personal data protection. Perceived cost measures both monetary and non-monetary expenses, including transaction fees, time, and energy. Social influence represents the impact of significant others and reference groups on fintech adoption, whereas

innovativeness reflects users' perceptions of technological and marketing innovations embedded in digital banking, mobile banking, e-wallets, and online platforms.

Furthermore, Impulse Buying is operationalized in terms of application-related and personal factors that explain spontaneous, unplanned purchasing behavior. Application factors emphasize the role of digital interfaces, such as visual appeal, portability, and task-relevant information, in stimulating impulsive decisions. Personal factors capture individual and situational conditions, including economic well-being, family influence, time availability, and the use of credit cards and pay-later services, as well as self-image considerations. Consumptive Behavior is measured through excessive or wasteful spending, spontaneous buying, and non-rational buying dimensions, which collectively represent irrational consumption tendencies driven by emotional gratification, promotional stimuli, peer pressure, and symbolic motives. Overall, this operational framework provides a comprehensive basis for analyzing how fintech payment systems influence impulse buying and consumptive behavior among young consumers.

## RESULT AND ANALYSIS

### Outer Model

Assessing the outer model is the first step in evaluating the measurement model, ensuring that all indicators adequately reflect their respective latent constructs. Convergent validity was examined using outer loadings and Average Variance Extracted (AVE). An indicator is considered valid if its loading exceeds 0.70, while a construct demonstrates adequate convergent validity if its AVE exceeds 0.50 (Sarstedt et al., 2020).

### Convergent Validity

The results show that most indicators of the Impulse Buying construct had outer loadings below the threshold of 0.70, indicating insufficient representation of the construct. For the Consumptive Buying construct, only a few indicators exceeded the 0.70 threshold, suggesting that these items reliably capture the construct, whereas others are less representative. Meanwhile, a considerable number of indicators in the fintech Payment construct had loadings below 0.70, demonstrating that these indicators do not adequately reflect the underlying construct. Consequently, all indicators with outer loadings below 0.70 were removed to improve the measurement model's quality, and the model was reassessed in the second stage.

**Table 2. Outer Loading Stage 2**

	Fintech Payment	Consumptive Behavior	Impulse Buying
fp1	0.823		
fp10	0.731		
fp11	0.717		
fp12	0.831		
fp13	0.841		
fp15	0.745		
fp19	0.708		
fp2	0.846		
fp21	0.728		
fp3	0.781		
fp7	0.866		
fp8	0.724		

	<b>Fintech Payment</b>	<b>Consumptive Behavior</b>	<b>Impulse Buying</b>
<b>fp9</b>	0.875		
<b>ib4</b>			0.739
<b>ib5</b>			0.821
<b>ib6</b>			0.832
<b>ib7</b>			0.879
<b>ib8</b>			0.724
<b>cb12</b>		0.812	
<b>cb3</b>		0.860	
<b>cb7</b>		0.853	
<b>cb8</b>		0.817	

Source: Processed Data, 2025

The tabel 2 results presented in Table 1 indicate that all indicators of fintech Payment, Impulse Buying, and Consumptive Behavior now exceed the 0.70 outer loading threshold. It confirms that the remaining indicators reliably and consistently measure their respective constructs, thereby supporting the measurement model's convergent validity. The results demonstrate that the indicators successfully capture the relationship between each observed item and its latent variable, thereby establishing the robustness of the model's constructs.

**Table 3. AVE**

	<b>Average variance extracted (AVE)</b>
<b>Fintech Payment</b>	0.621
<b>Consumptive Behavior</b>	0.699
<b>impulse buying</b>	0.642

Source: Processed Data, 2025

As shown in Table 3, all constructs have AVEs above 0.50, indicating that each construct explains its indicators' variance. These findings confirm strong convergent validity for fintech Payment, Impulse Buying, and Consumptive Behavior, making them suitable for further structural analysis.

### **Discriminant Validity**

Discriminant validity assessed whether each construct is distinct from the others, ensuring that indicators measure their intended latent variable more strongly than other constructs. This study evaluated discriminant validity using cross-loadings, the Heterotrait–Monotrait ratio (HTMT), and the Fornell–Larcker criterion (Saidi & Siew, 2019).

**Tabel 4. Cross Loading**

	<b>Fintech Payment</b>	<b>Consumptive Behavior</b>	<b>Impulse Buying</b>
<b>fp1</b>	0.823	0.256	0.157
<b>fp10</b>	0.731	0.120	0.223
<b>fp11</b>	0.717	0.228	0.253
<b>fp12</b>	0.831	0.187	0.214
<b>fp13</b>	0.841	0.242	0.260
<b>fp15</b>	0.745	0.262	0.179



	Fintech Payment	Consumptive Behavior	Impulse Buying
fp19	0.708	0.262	0.308
fp2	0.846	0.276	0.242
fp21	0.728	0.262	0.314
fp3	0.781	0.237	0.133
fp7	0.866	0.293	0.324
fp8	0.724	0.092	0.138
fp9	0.875	0.214	0.238
ib4	0.198	0.407	0.739
ib5	0.175	0.578	0.821
ib6	0.287	0.655	0.832
ib7	0.285	0.662	0.879
ib8	0.236	0.614	0.724
cb12	0.165	0.812	0.481
cb3	0.345	0.860	0.614
cb7	0.306	0.853	0.750
cb8	0.163	0.817	0.585

Source: Processed Data, 2025

As shown in Table 4, all indicators have higher loadings on their respective constructs than on other constructs. This pattern is consistent across all items, demonstrating that each indicator clearly measures its intended latent variable. These results confirm that discriminant validity is satisfied, indicating strong construct uniqueness without overlap between latent variables.

**Table 5. HTMT**

	Fintech Payment	Consumptive Behavior	Impulse Buying
<b>Fintech Payment</b>			
<b>Consumptive Behavior</b>	0.307		
<b>Impulse Buying</b>	0.317	0.827	

Source: Processed Data, 2025

HTMT values presented in Table 5 are all below the 0.90 threshold, indicating adequate discriminant validity. Although some construct pairs show relatively high correlations, each construct remains clearly distinguishable from the others. This confirms that the indicators represent their respective constructs more strongly than they do other constructs.

**Table 6. Fornell Lacker**

	Fintech Payment	Consumptive Behavior	Impulse Buying
<b>Fintech Payment</b>	0.788		
<b>Consumptive Behavior</b>	0.304	0.836	
<b>Impulse Buying</b>	0.300	0.743	0.801

Source: Processed Data, 2025

Table 6 shows that the square root of AVE for each construct is higher than its correlations with other constructs. This finding confirms that each construct is distinct and

clearly differentiates itself from the others in the model. Therefore, the measurement model meets the discriminant validity criteria according to the Fornell–Larcker criterion.

### Reliability Test

Reliability assessment was conducted to evaluate the consistency and stability of the measurement constructs. This study used Cronbach's Alpha and Composite Reliability (rho\_a and rho\_c) as indicators of internal consistency. A construct is considered reliable if Cronbach's Alpha and Composite Reliability values exceed the minimum threshold of 0.70 (Hair & Alamer, 2022).

**Table 7. Reliability Test**

	<b>Cronbach's alpha</b>	<b>Composite reliability (rho_a)</b>	<b>Composite reliability (rho_c)</b>
<b>Fintech Payment</b>	0.949	0.955	0.955
<b>Consumptive Behavior</b>	0.858	0.877	0.903
<b>Impulse Buying</b>	0.860	0.872	0.899

Source: Processed Data, 2025

As shown in Table 7, all constructs have Cronbach's Alpha and Composite Reliability values above the 0.70 threshold. Fintech Payment, Impulse Buying, and Consumptive Behavior exhibit consistently high reliability, indicating that the constructs are measured accurately, consistently, and precisely. These findings confirm that each indicator adequately represents its respective construct, supporting the reliability of the measurement model.

### Inner Model

The inner model, or structural model, was evaluated to examine the predictive capability of the independent variables on the dependent variable. The assessment includes determining the R-square values and the effect size (F-square) for each predictor (Hair & Alamer, 2022).

**Table 8. R-Square**

	<b>R-square</b>	<b>R-square adjusted</b>
<b>Consumptive Behavior</b>	0.559	0.550

Source: Processed Data, 2025

As shown in Table 8, the R-square value for Consumptive Behavior is 0.559 (55.9%), while the adjusted R-square is 0.550. It indicates that the predictor variables in the model collectively explain approximately 55.9% of the variance in Consumptive Behavior. According to Hair & Alamer (2022), an R-square value of this magnitude is classified as moderate, suggesting that the model has a satisfactory explanatory power. The similarity between R-square and adjusted R-square values indicates that the model is stable and not overfitted. These results demonstrate that fintech Payment and Impulse Buying together significantly explain Consumptive Behavior.

**Table 9. F-Square**

	<b>Consumptive Behavior</b>
<b>Fintech Payment</b>	0.016
<b>Impulse Buying</b>	1.060

Source: Processed Data, 2025

Table 9 shows that Impulse Buying has a high effect size ( $F^2 = 1.060$ ) on Consumptive Behavior, indicating it is the main contributing factor. In contrast, fintech Payment has a very low effect size ( $F^2 = 0.016$ ), suggesting a relatively minor influence. These results imply that

Impulse Buying primarily drives consumptive behavior, while fintech Payment plays a smaller role in shaping Consumptive Behavior. These findings suggest that psychological and behavioral factors play a more decisive role in shaping consumptive behavior than technological factors alone.

**Table 10. Model Fit**

	<b>Saturated model</b>	<b>Estimated model</b>
<b>SRMR</b>	0.081	0.081
<b>d_ULS</b>	1.680	1.680
<b>d_G</b>	1.051	1.051
<b>NFI</b>	0.727	0.727

Source: Processed Data, 2025

As presented in Table 10, the SRMR value of 0.081 indicates that the model meets the fit criterion, as it is below the recommended maximum of 0.10. The d\_ULS value of 1.680 and the d\_G value of 1.051 suggest that the distance between the empirical model and the theoretical model is relatively small, supporting the model's acceptability. Meanwhile, the NFI value of 0.727 indicates that the model fit is moderate, as it has not reached the ideal threshold of  $\geq 0.90$ . Overall, the results suggest that the structural model is acceptable and demonstrates a moderate level of fit.

### Hypothesis Testing

Hypothesis testing was conducted to examine the direct effects of fintech Impulse and Impulse Buying on Consumptive Behavior (Chua, 2023). The results of the structural model analysis are presented in Table 10.

**Table 11. Bootstrapping**

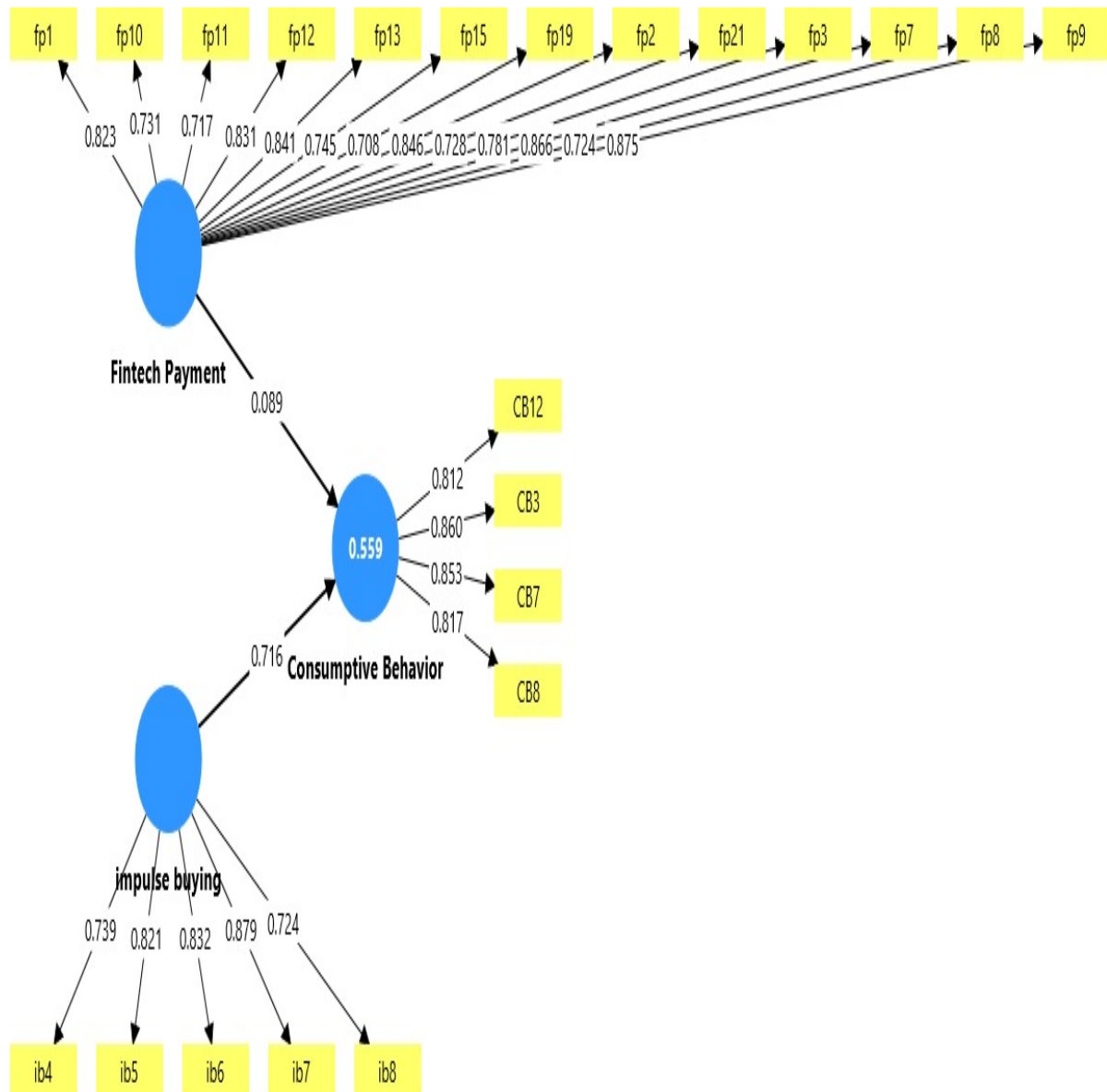
	<b>Original sample (O)</b>	<b>Sample mean (M)</b>	<b>Standard deviation (STDEV)</b>	<b>T statistics ( O/STDEV )</b>	<b>P values</b>
<b>Fintech Payment - &gt; Consumptive Behavior</b>	0.089	0.102	0.067	1.323	<b>0.186</b>
<b>Impulse Buying -&gt; Consumptive Behavior</b>	0.716	0.715	0.050	14.437	<b>0.000</b>

Source: Processed Data, 2025

The first hypothesis (H1) proposed that fintech Payment positively and significantly influences Consumptive Behavior. As shown in Table 11, the path coefficient ( $\beta$ ) is 0.089 (8.9%), the t-statistic is 1.323, and the p-value is 0.186. Since the t-statistic is less than 1.96 and the p-value exceeds 0.05, H1 is rejected. It indicates that fintech Payment does not have a significant effect on Consumptive Behavior, suggesting that other factors may play a more dominant role in shaping consumers' behavior. The second hypothesis (H2) proposed that Impulse Buying positively and significantly influences Consumptive Behavior. The results show a path coefficient ( $\beta$ ) of 0.716 (71.6%), a t-statistic of 14.437, and a p-value of 0.000. Since the t-statistic exceeds 1.96 and the p-value is below 0.05, H2 is accepted. This finding indicates that Impulse Buying has a significant and positive effect on Consumptive Behavior, demonstrating that consumers' impulse behavior strongly drives their consumptive tendencies.

### Structural Model

The conceptual hypothesis has been tested and accepted, so the complete structural model for this study is shown in the figure below.



**Figure 1. Structural Model**

Figure 1 the structural model described above confirms the hypotheses advanced in this investigation, and the corresponding equations derived from the analysis are.

$$Y = 0.089X_1 + 0.716X_2$$

According to the aforementioned equation, the consumptive buying variable is influenced by fintech payments, with a path coefficient of 0.089. Additionally, impulse buying affects consumptive behavior with a path coefficient of 0.716. Although the magnitude of this effect is relatively small, it suggests that the convenience, speed, and accessibility offered by fintech-based payment systems encourage consumptive behavior. The easier and more practical the payment method, the greater the likelihood that consumers will engage in purchasing activities. Meanwhile, impulse buying demonstrates a substantially stronger influence on consumptive behavior, with a path coefficient of 0.716. This finding indicates that impulse buying is the dominant factor in shaping consumptive behavior. Consumers who tend to make spontaneous and unplanned purchases are more likely to exhibit higher levels of consumptive behavior. Overall, these findings suggest that while fintech payments influence consumptive behavior, psychological factors, such as impulse buying, exert a much more significant impact. Therefore, efforts to manage or reduce consumptive behavior should not

focus solely on the technological aspects of payment systems but also on consumer self-control and behavioral tendencies.

## DISCUSSION

Based on the structural model of this research, which was conducted on 100 young people in Cirebon, West Java. Several indicators strongly influence each variable's dimensions. These indicators have large constant values and determine the effect for each variable. Within the fintech payment construct, the three indicators yielding the highest empirical scores were data privacy assurance, transactional security ubiquity, and the perceived convenience of diverse payment features. Despite the escalating prevalence of cybersecurity threats such as malware and systemic data breaches, a significant proportion of Generation Z respondents maintained a persistent perception of security during digital financial transactions. This paradoxical confidence stems partly from a lack of awareness regarding breaches not directly involving their specific financial institutions. Furthermore, many users have normalized digital risk, perceiving data vulnerability as an inherent and unavoidable trade-off for participating in the digital economy. This sense of resignation is often reinforced by perceived limited financial exposure among students who are largely dependent on parental allowances, whereas economically active respondents demonstrated heightened risk sensitivity by implementing protective strategies, such as separating savings and discretionary shopping accounts.

Secondly, regarding transactional ubiquity, the current digital infrastructure enables users to conduct financial activities from their homes, thereby mitigating the need for physical mobility and the use of cash. This environment allows Generation Z to execute transactions without the logistical burdens of transportation costs or time expenditure. For this demographic, the home environment is perceived as a secure sanctuary for digital engagement. Furthermore, the preference for home-based transactions suggests that Gen Z highly prioritizes transactional efficiency and minimizing physical exertion, opting for solutions that enhance seamless accessibility. Analysis of the third-ranked indicator reveals that the proliferation of diversified features within mobile banking and e-wallet applications drives the popularity of fintech payments. This trend underscores service providers' capacity to address users' evolving requirements through product customization and personalized interfaces. By providing a 'one-click' mechanism, Fintech platforms effectively deliver unparalleled convenience tailored to individual consumer needs.

The primary determinants of impulse buying behavior originate from personal factors, suggesting that sudden purchasing urges are intrinsically driven. The most prominent indicators identified include credit card utilization, temporal availability, and familial influence. The contemporary proliferation of online lending systems closely mirrors patterns of credit card use; specifically, Generation Z, who often lack steady income but have high consumption desires, frequently opt for immediate debt acquisition, often disregarding the long-term financial consequences. Furthermore, the factor of time availability aligns with the ubiquity and portability of fintech payment systems, which facilitate transactions from any location. This condition suggests that the preference for mobile commerce is not merely a result of minimized physical exertion, but rather a strategic response to the limited temporal resources caused by daily professional obligations. Lastly, familial influence acts as a powerful normative force; empirical evidence indicates that younger consumers are highly susceptible to the recommendations or direct requests of siblings and parents, affirming that the family remains the most influential social environment in shaping individual consumption patterns.

As a dependent variable contingent upon fintech payment integration and impulse buying tendencies, consumptive behavior is operationalized through three primary indicators: hedonic gratification (buying for amusement), incentivized acquisition (buying due to bonuses), and peer-driven consumption (buying due to group Influence). These indicators collectively delineate a pattern of excessive consumption that prioritizes psychological satisfaction over utilitarian necessity, frequently resulting in wasteful spending habits. The hedonic indicator ('buying for fun') emerges as the most significant determinant, suggesting

that younger demographics are increasingly ensnared in dysfunctional buying patterns facilitated by the seamlessness of digital transactions and the pursuit of instant gratification. Furthermore, the strategic deployment of time-sensitive digital promotions, such as limited-quota bonuses, exploits consumer susceptibility to urgency, triggering immediate, unplanned purchase responses. Finally, social influence from peer groups acts as a potent normative force, where the desire for social alignment and the avoidance of identity deficits compels individuals to replicate the consumption patterns of their social circle to ensure they are not 'left behind.

The empirical findings of this study diverge from prior research, which frequently posits that consumptive behavior stems from the fulfillment of hedonic needs and that transactional convenience is the primary catalyst. According to the verificative analysis, a unique result emerges: Fintech payments exert a marginal influence on consumptive behavior when compared to the dominant impact of impulse buying. A granular examination of the indicators reveals that the seamlessness of digital payments alone is insufficient to drive sustained consumption among Generation Z, primarily due to their financial instability and continued parental supervision. Instead, these consumers are driven by the desire for frictionless acquisition, without immediate concern for limited liquidity, often leading to greater credit card utilization, particularly when familial influence serves as a reinforcing normative force. This suggests that habitual credit use is a systemic practice within their households. Consequently, the proliferation of digital lending platforms offering accessible terms to the younger generation mirrors a strategic response to these precarious financial conditions.

## CONCLUSION

The findings highlight a significant misalignment between perceived and actual risk; young users trade long-term data privacy for immediate transactional gratification. Consumptive behavior is conceptualized as a purchasing pattern driven by hedonic desires rather than utilitarian necessity. This behavior is primarily catalyzed by robust personal motives, familial normative influences, and the transactional convenience provided by service providers, alongside various non-rational determinants affecting younger demographics. The empirical results demonstrate that fintech payments and impulse buying tendencies exert a positive and statistically significant influence on consumptive behavior, both partially and simultaneously. Furthermore, this study reveals a critical paradox: many young consumers remain oblivious to the long-term consequences of digital convenience, effectively normalizing digital risk. The tendency to underestimate data security and perceive credit instruments as universal financial solutions underscores a profound deficiency in financial literacy and financial management within this generation. Fintech environments facilitate 'mobile-mediated impulse facilitation,' where technological ease reduces cognitive load and accelerates non-rational decision-making. Consequently, it is suggested that further research be conducted to prioritize investigating levels of financial literacy and management strategies among the younger generation, with a specific focus on regional contexts such as Cirebon, West Java. Additionally, there is an urgent need for government-led digital financial literacy programs to mitigate the rising trend of debt-based consumption and to enhance cybersecurity awareness among youth.

## REFERENCES

- Adinda, C. T. (2025). Digital payments and consumptive behavior in Indonesian society. *Parade Riset*, 3(1), 71–76.  
<https://ejurnal.ubharajaya.ac.id/index.php/PARS/article/view/4759>
- Al-Qudah, A. A., Al-Okaily, M., Shiyab, F. S., Taha, A. A. D., Almajali, D. A., Masa'deh, R., & Warrad, L. H. (2024). Determinants of digital payment adoption among generation Z: An empirical study. *Journal of Risk and Financial Management*, 17(11), 521.

<https://doi.org/10.3390/jrfm17110521>

- Al Mutanafisa, T. (2021). The effect of sales promotion and knowledge on impulsive buying of online platform consumers. *Journal of Consumer Sciences*, 6(1), 77–91. <https://doi.org/10.29244/JCS.6.1.77-91>
- Arnold, M., & Reynolds, K. (2012). Approach and avoidance motivation: Investigating hedonic consumption in a retail setting. *Journal of Retailing*, 88(3), 399–411. <https://doi.org/10.1016/j.jretai.2011.12.004>
- Avcı, İ. (2023). Materialistic tendency and conspicuous consumption behavior: The mediating role of social media usage. *Journal of Economy Culture and Society*, 67, 155–169. <https://doi.org/10.26650/JECS2022-1196419>
- Brika, S. K. M. (2022). A bibliometric analysis of Fintech trends and digital finance. *Frontiers in Environmental Science*, 9, 796495. <https://doi.org/10.3389/fenvs.2021.796495>
- Budiarti, I., Hibatulloh, F., & Salman, M. (2021). Financial technology as payment methods in the digital era. *International Journal of Research and Applied Technology (INJURATECH)*, 1(1), 9–16. <https://doi.org/10.34010/injuratech.v1i1.5454>
- Chen, N. H., Habibullah, M. S., & Sapar, R. (2024). Intention to use fintech payments: The perspectives of benefits, risks, and openness to change. *GATR Global Journal of Business & Social Science Review*, 12(3), 91–113. [https://doi.org/10.35609/gjbssr.2024.12.3\(1\)](https://doi.org/10.35609/gjbssr.2024.12.3(1))
- Chua, Y. P. (2023). *A step-by-step guide: PLS-SEM data analysis using SmartPLS 4*. Researchtree. [https://www.researchgate.net/publication/362790516\\_A\\_step-by-step\\_guide\\_PLS-SEM\\_data\\_analysis\\_using\\_SmartPLS\\_4](https://www.researchgate.net/publication/362790516_A_step-by-step_guide_PLS-SEM_data_analysis_using_SmartPLS_4)
- Engel, J. F., Blackwell, R. D., & Miniard, P. W. (1994). *Consumer Behavior* (8 (ed.)). Dryden Press.
- Escobar-Farfán, M., Veas-González, I., García-Salirrosas, E. E., Veas-Salinas, K., Veas-Santibañez, V., & Zavala-González, J. (2025). From browsing to buying: Determinants of impulse buying behavior in mobile commerce. *Journal of Theoretical and Applied Electronic Commerce Research*, 20(4), 266. <https://doi.org/10.3390/jtaer20040266>
- Fatmawatie, N. (2022). *E-Commerce dan Perilaku Konsumtif*. IAIN Kediri Press.
- Fransisca, C., & Erdiansyah, R. (2020). *Media Sosial dan Perilaku Konsumtif*. <https://websindo.com/indonesia-digital-2019-media-Fromm>, E. (1995). *The Sane Society*. Reinhart.
- Furnham, A., & Milner, R. (2013). The impact of mood on customer behavior: Staff mood and environmental factors. *Journal of Retailing and Consumer Services*, 20(6), 634–641. <https://doi.org/10.1016/j.jretconser.2013.06.001>
- Gunawan, A. (2023). Financial literacy and use of financial technology payment for consumptive behavior. *International Journal of Business Economics*, 4(2), 92–100. <https://doi.org/10.30596/ijbe.v4i2.14233>
- Hair, J., & Alamer, A. (2022). Partial Least Squares Structural Equation Modeling (PLS-SEM) In Second Language And Education Research: Guidelines Using An Applied Example. *Research Methods In Applied Linguistics*.
- Iyer, G. R., Blut, M., Xiao, S. H., & Grewal, D. (2020). Impulse buying: A meta-analytic review. *Journal of the Academy of Marketing Science*, 48(3), 384–404. <https://doi.org/10.1007/s11747-019-00670>
- Jafri, J. A., Mohd Amin, S. I., & Abdul Rahman, A. (2025). Financial technology (Fintech)

- research trend: A bibliometric analysis. *Discover Sustainability*, 6, 513. <https://doi.org/10.1007/s43621-025-01225-6>
- Kotler, P., Armstrong, G., Harris, L. C., & He, H. (2020). *Principles of Marketing* (8 (ed.)). Pearson Education.
- Kuswardhani, E. L., Sari, M. A. N. P., Yuniawan, A., & Kusumawardhani, A. (2025). The influence of E-wallets on the consumptive behavior generation Z: Systematic review. *Economic and Business Horizon*, 4(2), 263–270. <https://doi.org/10.54518/ebh.4.2.2025.638>
- Levacher, J., Koch, M., Stegt, S. J., Hissbach, J., Spinath, F. M., Escher, M., & Becker, N. (2023). The construct validity of the main student selection tests for medical studies in Germany. *Frontiers in Education*, 8, 1120129. <https://doi.org/10.3389/feduc.2023.1120129>
- Lo, L. Y. S., Lin, S.-W., & Hsu, L.-Y. (2016). Motivation for online impulse buying: A two-factor theory perspective. *International Journal of Information Management*, 36(5), 759–772. <https://doi.org/10.1016/j.ijinfomgt.2016.04.012>
- Mandolfo, M., & Lamberti, L. (2021). Past, present, and future of impulse buying research methods: A systematic literature review. *Frontiers in Psychology*, 12, 687404. <https://doi.org/10.3389/fpsyg.2021.687404>
- Marcevičiūtė, G., Taujanskaitė, K., & Perret, J. K. (2025). Determinants of fintech payment services adoption—an empirical study of lithuanian businesses. *FinTech*, 4, 44. <https://doi.org/10.3390/fintech4030044>
- Maulana, Y., Komarudin, M. N., Gunawan, W. H., & Yusuf, A. A. (2022). The influence of fintech digital payment and P2P lending on Indonesia's economic growth. *International Journal of Economics, Business and Accounting Research*, 6(3), 2185–2195. <https://doi.org/10.29040/ijeb.v6i3.6633>
- Mustafa, S., Zhang, W., Anwar, S., Jamil, K., & Rana, S. (2022). An integrated model of UTAUT2 to understand consumers' 5G technology acceptance using SEM-ANN approach. *Scientific Reports*, 12(1), 20056. <https://doi.org/10.1038/s41598-022-24056-1>
- Nguyen, Y., Tapanainen, T., & Nguyen, H. (2022). Reputation and its consequences in finTech services: The case of mobile banking. *International Journal of Bank Marketing*, 40, 1364–1397.
- Nicoletti, B. (2017). Financial Services and FinTech. In B. Nicoletti, W. Nicoletti, & M. Weis (Eds.), *The Future of FinTech* (pp. 3–29). Springer.
- Pal, S. (2025). Impulse buying in the digital age – the influence of personalized ads, recommendations, and instant purchasing options. *Integrated Journal for Research in Arts and Humanities*, 5(2), 24–33. <https://doi.org/10.55544/ijrah.5.2.5>
- Qureshi, F. H., Sokić, K., & Khawaja, S. (2025). Impulsive buying tendencies and personality: Cognitive and affective aspects. *Psychiatry International*, 6(1), 5. <https://doi.org/10.3390/psychiatryint6010005>
- Rejeki, A. (2021). The effect between peer conformity and self-concept on consumptive behaviour. *Journal Universitas Muhammadiyah Gresik Engineering, Social Science, and Health International Conference (UMGESHIC)*. <https://doi.org/10.30587/UMGESHIC.V1I2.3406>
- Ryu, H.-S., & Min, J. (2025). Innovation recipes for high use on four fintech types: A configurational perspective. *Information & Management*, 62(1), 104058. <https://doi.org/10.1016/j.im.2024.104058>



- Saidi, S. S., & Siew, N. M. (2019). Investigating the validity and reliability of survey attitude towards statistics instrument among rural secondary school students. *International Journal of Educational Methodology*, 5(4), 651–661. <https://doi.org/10.12973/ijem.5.4.651>
- Salem, M. R. M., & Shahimi, S. (2025). A comprehensive analysis of finTech (1968–2025): A bibliometric approach. *Future Business Journal*. <https://doi.org/10.1186/s43093-025-00652-1>
- Sarstedt, M., Hair, J. F., Nitzl, C., Ringle, C. M., & Howard, M. C. (2020). Beyond a tandem analysis of SEM and PROCESS: Use of PLS-SEM for mediation analyses! *International Journal of Market Research*, 62(3), 288–299. <https://doi.org/10.1177/1470785320915686>
- Štefko, R., Rigelský, M., Ondříjová, I., & Králová, L. (2025). Exploring the relationship between materialism, consumer ethnocentrism, and compulsive buying. *Frontiers in Psychology*, 16, 1680164. <https://doi.org/10.3389/fpsyg.2025.1680164>
- Suwito, G. A., & Susilowati, M. W. K. (2025). Scarcity effect on impulse buying: The mediating role of arousal. *Jurnal Fokus Manajemen Bisnis*, 15(1). <https://doi.org/10.12928/fokus.v15i1.12418>
- Wang, P., & Zhai, Y. (2022). The impact of long-term orientation on compulsive buying behavior: A cross-cultural study. *Frontiers in Psychology*, 13. <https://doi.org/10.3389/fpsyg.2022.979908>
- Wiratama, B., Wahyono, & Wijaya, A. (2019). What driving someone to be an impulse buyer? Examining the consumption behavior of Indonesian consumer. *Proceedings of the 2nd Economics and Business International Conference*. <https://doi.org/10.5220/0009202502740283>
- Yolcu, S., & Meyer, D. (2023). Impulsive buying behaviour of consumers for online purchases in the city of Astana, Kazakhstan. *Journal of Eastern European and Central Asian Research*, 10(7), 956–965. <https://doi.org/10.15549/jeecar.v10i7.1331>